



"Empowerment through quality technical education"
Dr D Y Patil Educational Enterprises Charitable Trust's

Ajeenkya D Y Patil Group of Institution's Technical Campus
Dr D Y PATIL SCHOOL OF ENGINEERING

(Approved by AICTE, New Delhi Recognized by Govt. of Maharashtra, Affiliated to Savitribai Phule Pune University)
AISHE Code: C-46648 DTE Code: EN6732 SPPU PUN Code: CEGP015720
(Accredited by NAAC)

A.Y. 2020-21

Student Satisfaction Survey (SSS) on overall institutional performance
(Criteria 2.7.1)

Attached samples of documents which shows

a). Report of survey conducted.

Dr. F. B. Sayyad

Principal

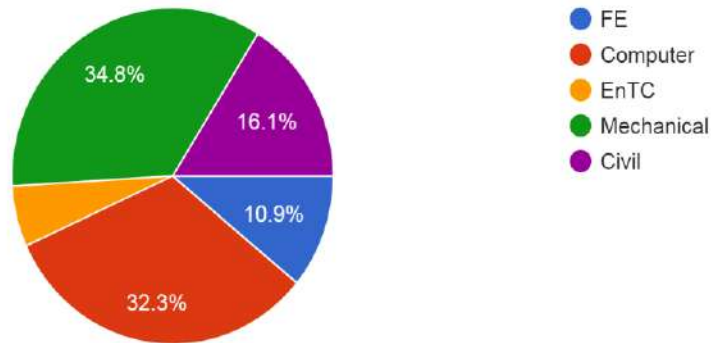
Enclosed: Survey Report.



**2.7.1 : Student Satisfaction Survey regarding to teaching learning process.
A.Y 2020_21**

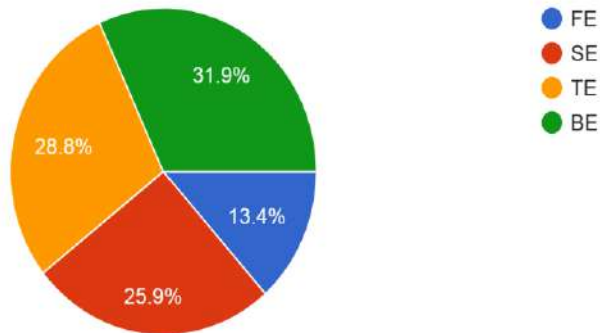
Department

1,372 responses



Year

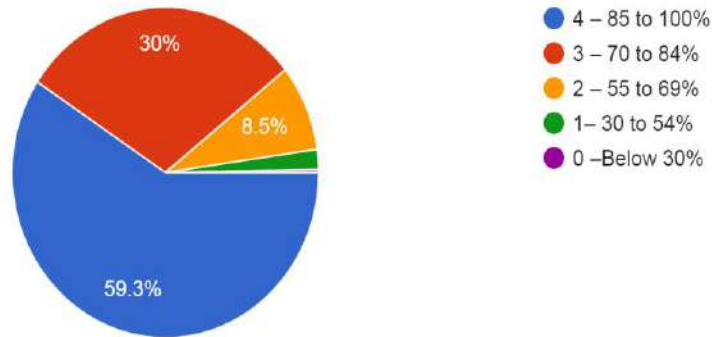
1,372 responses





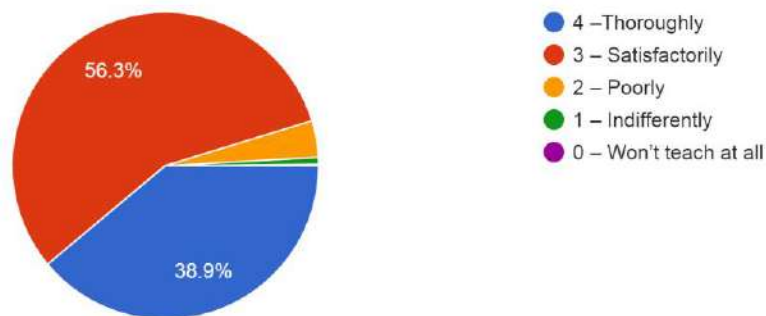
1. How much of the syllabus was covered in the regular / online classes?

1,372 responses



2. How was your teachers' preparation for the regular / online classes?

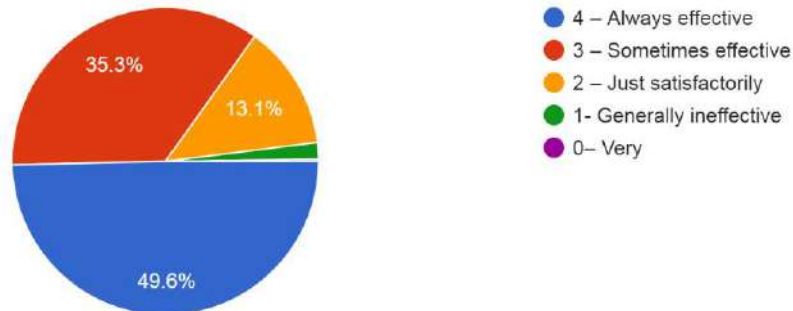
1,372 responses





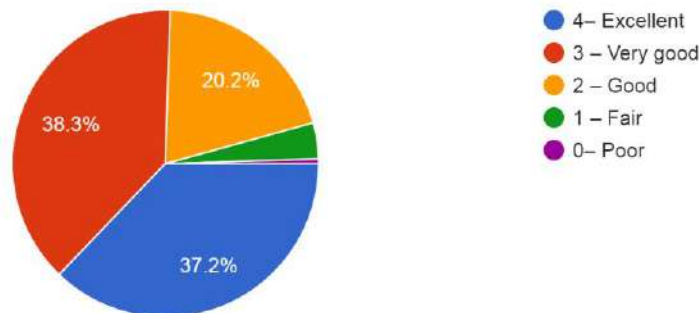
3. How were the teachers able to use the online methods to supplement class room teaching?

1,372 responses



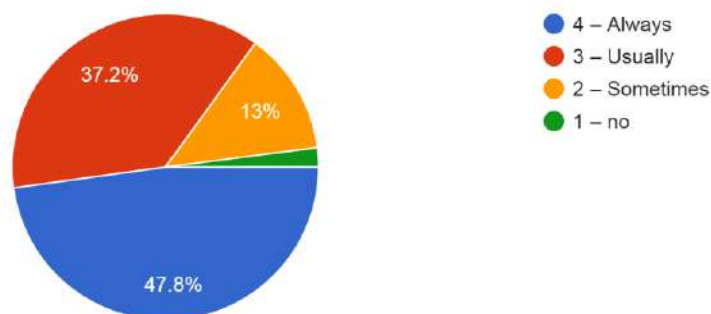
4. The teacher's teaching and online presentations can be described as

1,372 responses



5. Were there any questions from teachers to evaluate if the students are following the new process of learning?

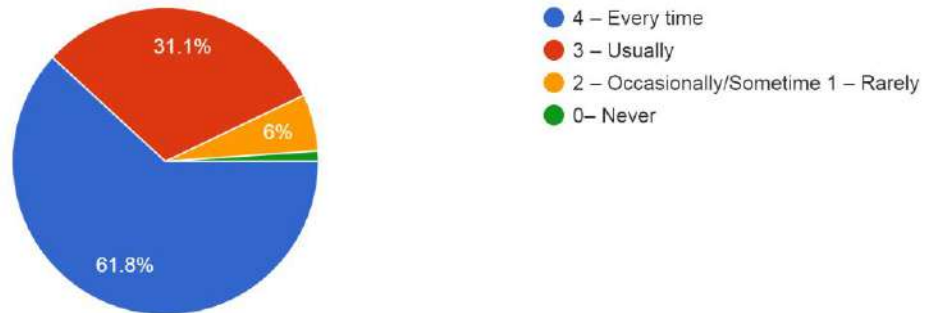
1,372 responses





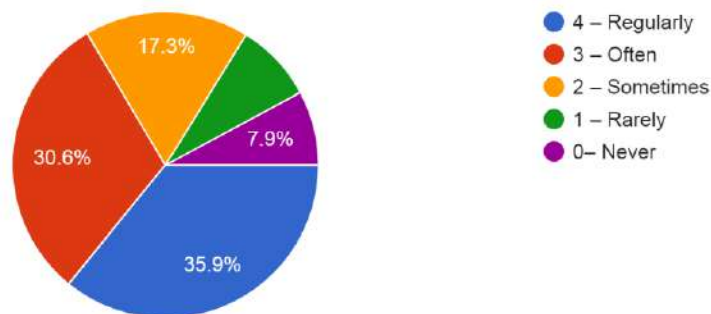
6. Was your performance in submission of assignments analysed by your teacher?

1,372 responses



7. Is the college taking measures to promote internship, student exchange, need based field visits etc.?

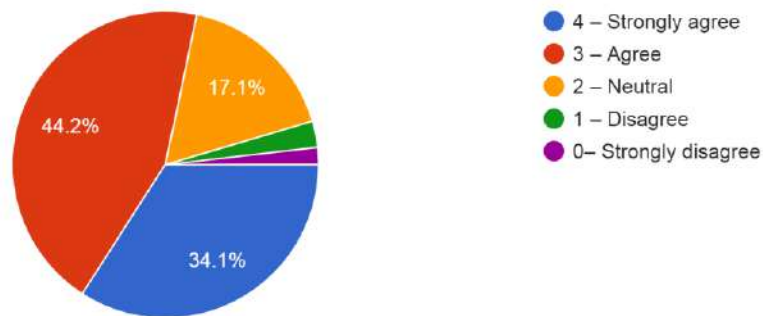
1,372 responses





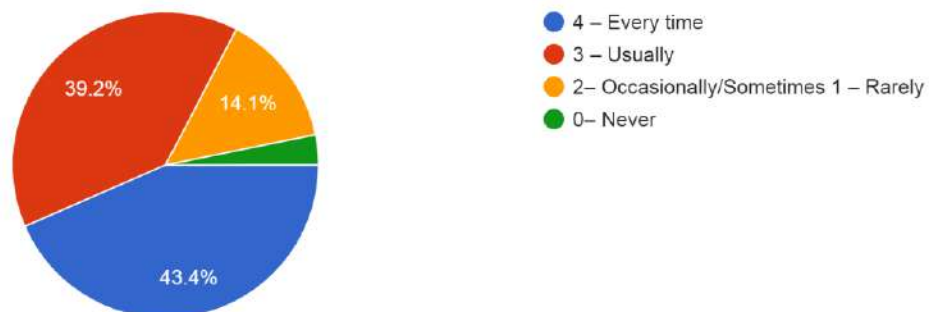
8. The institution has created awareness on outcome based education to help students learn and grow.

1,372 responses



9. Did your teachers guide you on how to enhance competencies for getting a job while handling the regular classes?

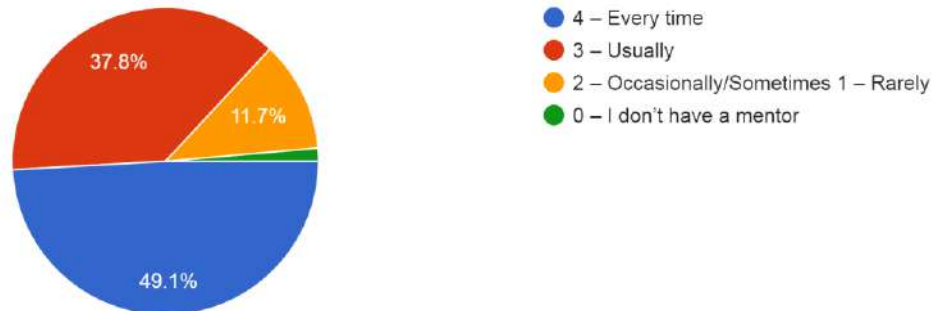
1,372 responses





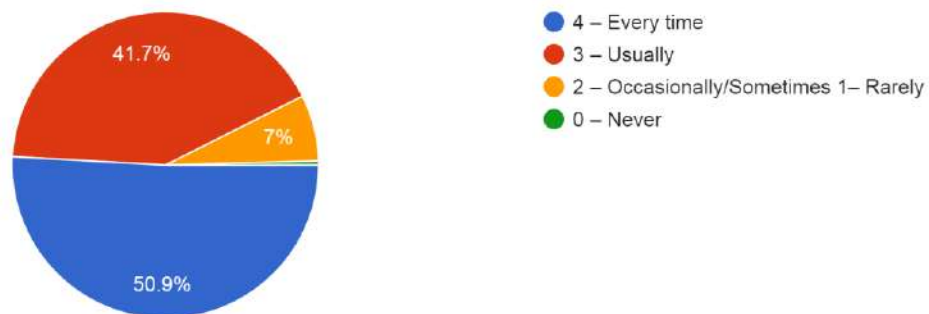
10. Is your mentor in touch with you and helping in completing the tasks given to you?

1,372 responses



11. Are your teachers using online / offline methods to illustrate concepts through examples and applications.

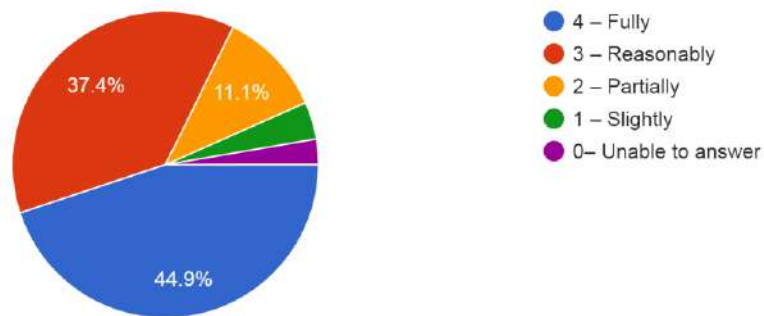
1,372 responses





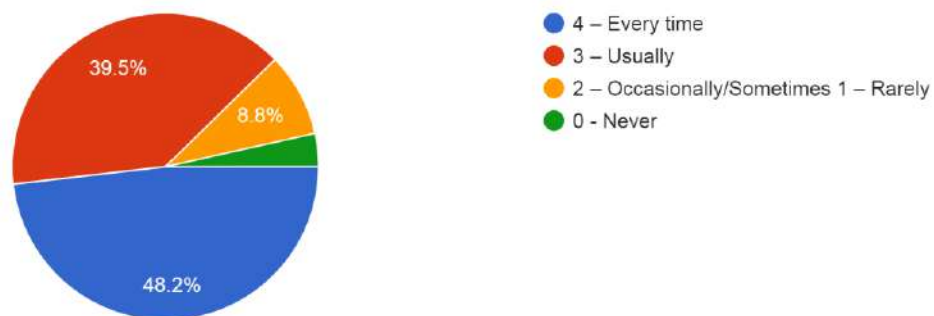
12. Were you encouraged for your good performance and supported where you were lagging behind?

1,372 responses



13. Did your Teachers guide you on how to use your online classes to overcome your weaknesses.

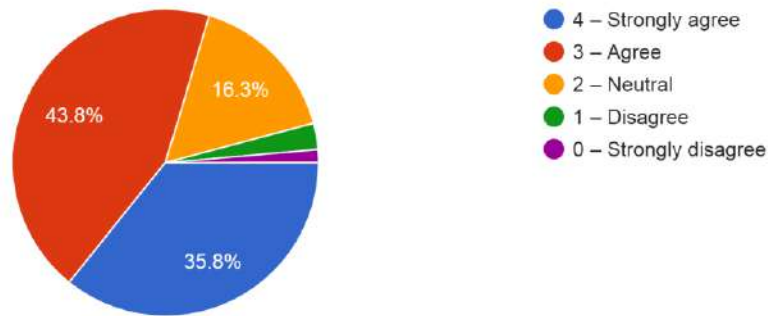
1,372 responses





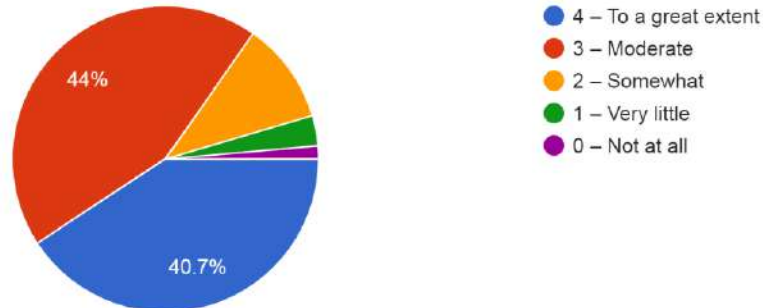
14. The college is guiding students and supporting them through periodical monitoring and reviewing their quality improvement in learning

1,372 responses



15. The college and the teachers are aware of the changed social situations and are using student centric methods for helping their learning and problem solving

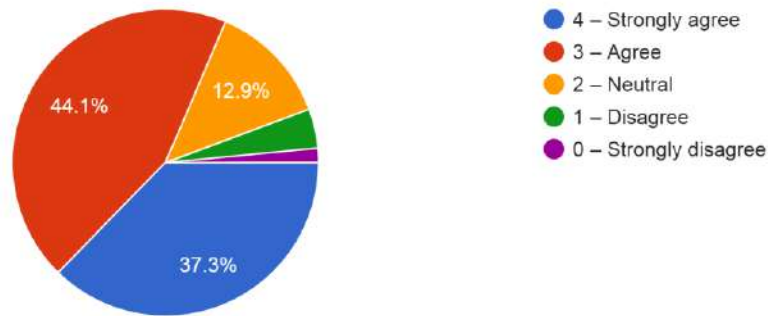
1,372 responses





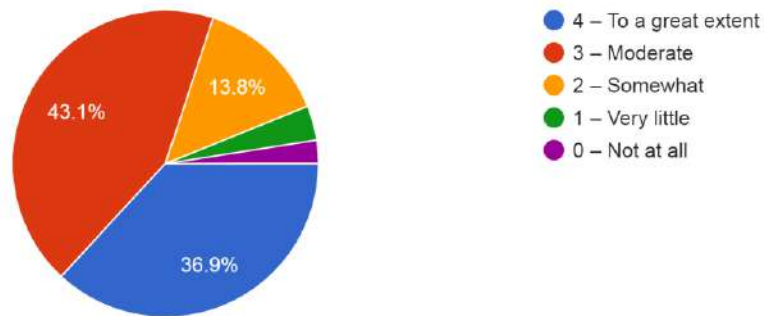
16. The teachers encourage you to take all precautions and are guiding you in participating in extracurricular / outreach activities.

1,372 responses



17. You are being provided guidance on skills needed for effective communication, conflict resolution and employment.

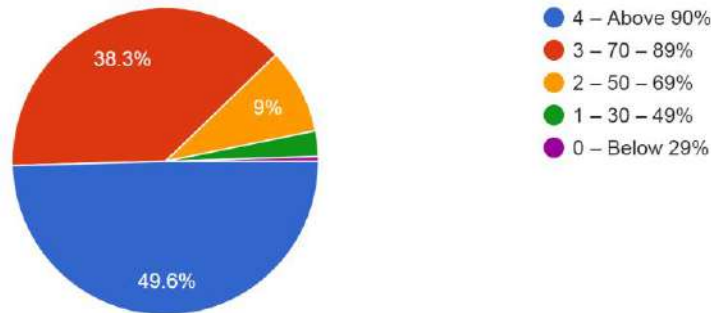
1,372 responses





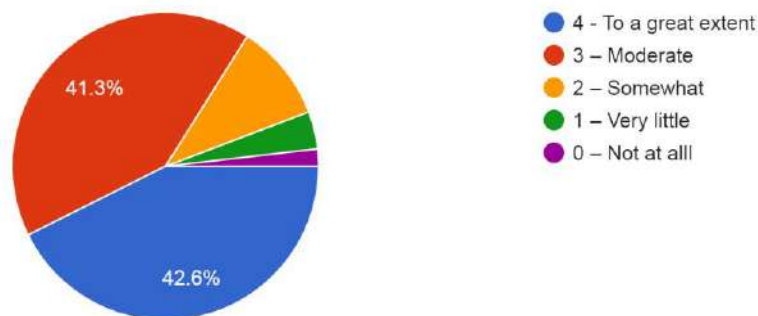
18. What % of teachers are able to use technology for handling online / offline classes.

1,372 responses



19. To what extent would you recommend your college to other students?

1,372 responses



20. Give three observation / suggestions to improve the overall teaching – learning experience in your institution

566 responses

- Good
- Excellent
- Good
- Better Way to connect through internet
- Everything is good



- Teaching and learning experience is excellent overall
- During tough COVID 19 situation, college conducted online classes with great success. All teachers played their role very efficiently.
- Use better graphics and visual media to engage students well. ... Try to reach every student and ask for their doubts. ... Make teaching a two way interaction.
- The sound quality ,disturbance due to technical problems and sometimes picture quality of videos is not clear. Presentation are perfect .
- Good teaching
- Suggest extra courses for placement
- All are good
- Teaching staff is good but need seminars on new technology,about new course and methods to get good placements and internships.
- Best teaching
- Net issues
- All Is Good
- Overall Good teachers!!!!
- Teaching is good
- Everything is perfect
- Very poor timetable management.
- Thankyou for all your efforts. We totally appreciate your work and are proud of the Computer dept staff.
- Exciting and joyful
- Learning is very excellent
- Very thing is ok
- Its already great
- 1) More project activity , group activities 2) more interaction with students 3) encouraging students for online courses and go beyond the book
- need to improve communication with students, need to work on online teaching methods and motivating students and understanding their problems in this hard time of covid!
- Teachers must use more examples to explain a topic, there should be more interaction,guide them how to manage internship and college lectures
- Reduce the college fees if the class is conducted online.
- Teachers should encourage students and help them to come out of difficulties in lacking behind in studies .



- Interacting,make topic interesting,cooperative
- The teaching is good..keep it up.
- Teaching method of Prof karodpati sir should adopted by everyone .. because after his lec there is no need of reversion ...and in one day there much more lectures were going to be conducted so because of that we not able to understand properlywe can't mentally prepared after 2 pm for lec something it's okie but daily we can't handle it ...it's my genuine request to u

- 1. The network connectivity was not good 2.Excellent efforts taken by teachers.
- 1) Communication classes for students 2) Internship opportunities 3) More practical knowledge
- There should pe more video based teaching. More time to be given between lecture.
- Improve Lms many time we have technical error.
- College faculty must work on communication. Problem of the students are not solved half a time. And also the updates are given late.
- 1)There is not any proper platform to connect to HOD sir and Principal sir to discuss my problem. I had a problem today and I am contacting from here to there till now, and the problem is not getting resolved. As that was in 1st year, where at last, our HOD sir was always there to help us and get rid of the problem. 2)The practical knowledge, projects should be acknowledged. 3)This kind of assessment should be done atleast once in 1 or 2 month as there was in first year. I might be wrong, its completely my observation during SY.
- Excellent teaching,
- Fees Regarding : please inward our forms
- Improve the Internet facilities in college
- Some extra examples should be taken for better understanding.
- Very nice
- Total understanding learning
- If there some network issue they are also use another app for taking class
- Use fast internet.
- 1) Use better graphics and visual media to engage students well. 2) Try to reach every student and ask for their doubts. 3) Make teaching a two way interaction
- Everything was good☺
- It's great...no need of improvement ☺



- College time should be in the morning Since there are 10 to 5 lectures, children do not get time to study
 - Tell about concept properly and the application where that concept used . Used more practical knowledge . give proper explanation .used picture and video in lecture. Improve teaching method so student not bored with subject
 - All is ok. Not for all teachers but some teachers need to be more friendly with us so that we can ask them anything and at anytime. Some times we feel like they may angry if I ask the question. But overall 98% no problem. And another thing that teachers should be connected with us on all social media platforms! That's it, otherwise Happy to learn with these teachers!
☒☒
 -
 - I am satisfy the online lecture because Teacher is very nice skill to attain online lecture so no suggestion for teaching.
 - Offline teaching is the best way to learn , Do it as soon as possible
 - English speaking should be there every time
 - Better explanation in subjects like mathematics
 - Conduct debates on every unit. Meaningful interactions between student and teacher.
 - Very good means of teaching.
 - I don't have any suggestions all system of teaching and learning experience is good
 - Offline
 - Its all Good...all teachers r give their best for all students'..All problems are solved
 - Excellent Faculty but no study environment for competitive exams ☒
 - no suggestions
 - Industrial approach.
 - Teach practically knowledge
 - Nill
 - Become Stronger Network provide to teacher.
 - No good teaching
 - Give student more industry experience, should involve in talks with companies people
 - Everything was good
- attendance update every month

Date: 22/07/2021

To
The Principal,
DYPSOE, Pune

Subject: Report of Student Satisfaction Survey for A.Y. 2020-21

Respected Sir,

IQAC has conducted Student Satisfaction Survey for A.Y. 2020-21 during 14-06-2021 to 20-07-2021 and the analysis of the survey is as follows.

- a. More than 76% students of the institute have given responses
- b. Analysis of questionnaire: There are nineteen objective questions are used in the questionnaire and one open ended question is added.
- c. Observation on Objective questions:

Sr. no.	Objective Questions	Mean score of each question	Observation
1.	The percentage of syllabus completed in the classes.	3.46	A Total of 89% students believe that majority of the syllabus was covered in the class, remaining syllabus covered in online sessions taken in the Lockdown period
2.	The teacher's preparation for the classroom.	3.34	A Total of 95.2% students believe that teachers prepare very well for the classes.
3.	Use of ICT tools by teachers.	3.33	A Total of 84.9% students believe that teachers communicate very well with students.
4.	Teachers approach to teaching.	3.08	A Total of 75.5% students believe that the teacher's approach to teaching is very well.
5.	Teachers' interaction with the students to follow the new process of learning	3.31	A Total of 85% students believe that teachers approached them to follow the new process of learning
6.	Fairness of internal evaluation process.	3.53	A Total of 92.9% students believe that their performance in the assignments get discussed by the teacher majority times.
7.	Active interest of institution in promoting internship, field visit, opportunities for students.	2.79	A Total of 66.5% students believe that institute takes initiative in promoting internships, student exchange & field visits for students.
8.	Creating awareness on outcome-based education to help students learn and grow	3.06	A Total of 78.3% students believe that institute has created awareness on outcome-based education.
9.	Role of teacher to enhance competencies for getting a job while handling the regular classes.	3.2	A Total of 82.6% students believe that teachers guide them to enhance competencies for getting job while handling the regular classes.

10.	Role of mentor to be in touch with students and helping them in completing the tasks given by teachers.	3.34	A Total of 86.9% students believe that the teaching & mentoring process in the institute facilitates them in their cognitive, social and emotional growth and also help to complete the task if any.
11.	Illustration of concepts through examples and applications.	3.43	A Total of 92.6 % students believe that teachers uses online/offline methods to illustrate concepts through examples and applications.
12.	Teachers encouragement for students good performance and support for weak students.	3.18	A Total of 82.3% students believe that department/institute encourage them for good performance and also supported wherever they are lagging behind
13.	14) Teacher's identification and guidance of weak students and help to overcome them.	3.29	A 87.7 % students believe that teachers guide them on how to use online classes to overcome your weaknesses
14.	15) Institution's efforts in monitoring, review and continuous quality improvement.	3.1	A Total 79.6 % students believe that college guides and supports them through periodical monitoring and reviewing their quality improvement in learning
15.	Is college and teachers aware of the changed social situations and are using student centric methods for helping their learning and problem solving	3.2	A Total 84.7% students believe that college and teachers are aware of the changed social situations and are using student centric methods for helping their learning and problem solving
16.	Teacher's encouragement in students' extracurricular activities.	3.12	A Total 81.4% students believe that teachers encourage them to take all precautions and also guides them in participating in extracurricular / outreach activities
17.	Efforts to inculcate soft skills, life skills and employability skills.	3.09	A Total 80% students believes that institute provides guidance on skills needed for effective communication, conflict resolution and employment.
18.	Teachers competency to use technology for handling classes	3.34	As per students belief, total 87.9% of teachers are able to use technology for handling online / offline classes.
19.	Recommendation of institute to other students	3.2	A Total 83.9% students will refer college to other students.
Mean satisfaction level of the students for the institute		3.231053	

d. Observation on Open Ended Responses:

The most occurring expectations, observations and suggestions in the student responses are as follows.

1	Majority of students appreciated the teachers for their efforts.
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2	Some of the students demanded program on soft skill
3	Some of the students demanded to improve the Internet facilities in college
4	Majority of students demanded for internship programs and field visit
5	Some of the students demanded for industrial training programs to acquire some practical knowledge.

This is for your information and necessary action please.



Prof. Riyaz Kazi
IQAC Coordinator



“Empowerment through quality technical education”

Dr. D. Y. Patil School of Engineering

Dr. Ajeenkya D Y Patil Knowledge City, Charholi Bk., Via. Lohegaon, Pune – 412 105

Minutes of Meeting

Ref. No.: DYP SOE / AY 2021-22 / Meeting No. 05

Date of Meeting: 23rd July 2021, Time: 10:30 AM

Venue: Conference Room (Room No 18)

Agenda of Meeting

1. To discuss the report from IQAC about student satisfaction survey for the AY 2020-21.
2. To finalize the actions required against the suggestions given by the students in survey.

Presided By: Dr. F. B. Sayyad

Points Discussed

1. The detailed report on student satisfaction survey by IQAC is discussed.
2. It has been instructed to the HoDs arrange more opportunities of internships and industrial trainings/visits. Principal has instructed to TPO to arrange soft-skill training program for the students.

Resolutions

- 1) It has been decided to arrange opportunities of internships and industrial trainings/visits and to arrange soft-skill training programs.

Prof. Riyaz Kazi (IQAC Coordinator)

Prepared By

Principal

Following Teaching staff were present for the meeting

Sr. No.	Name of Faculty	Sign
1.	Dr. Saugay Koli (HOD) EATC	
2.	Dr. Pankaj M Agarwal HOD Comp	
3.	Dr. S. M. Khairnar	
4.	Prof. R. N. Gaud	

5.		
6.		
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9.		
10.		


 Prof. Riyaz Kazi
 IQAC Coordinator